



## **BREAKER TECHNOLOGY AMERICA (BTA) WARRANTY POLICY FOR HYDRAULIC BREAKERS**

### **TERMS OF LIMITED WARRANTY**

1. Breaker Technology America, hereafter referred to as "BTA", warrants that its new Boom Mounted Hydraulic Breaker and parts will be free from defects in material and workmanship.
2. 24 MONTH OR 2000HRS WHICHEVER COMES FIRST WARRANTY PARTS.

The following are the parts in the category of warranty applied for two years from the registration date:

- Cylinder
- Back Head
- Control valve ass'y
- Accumulator cover & body
- Piston
- Front Head
- Though bolt (Tie Rod)
- Bracket
- Cylinder bush
- Top Buffer (Isolator)
- Wearing Buffer
- Head plate
- Grease cover (except Grease nipple)
- Adjust Bolt Ass'y

### **WEARING PARTS WARRANTY**

The followings are the parts in the category of warranty applied for 6 months from the registration date:

- Hose Cover
- Gas valve set
- Buffer (Isolator)
- Side bolt
- Hose adaptor
- Hose & Piping kit parts
- Bracket bolts, pins & bush
- Accumulator bolts & diaphragm
- Poppet Valve set

## THE PARTS OUT OF WARRANTY

The followings are the parts excluded from warranty claims:

- Seal kits
- Gas bomb
- Chisel pin
- Stop pin
- Grease cartridge (compress cylinder)
- Front Cover
- Round Bush
- Rubber plug
- Hammer tool (Moil, Wedge etc):  
Refer to chisel warranty guide in operating manual.

\*NOTE: Warranty is not applied to the damages or defects made by misuse or handling contrary to operation manual.

The wearing parts after normal usage are not included in the warranty.

The above warranty will be applied on the condition that GENUINE PARTS (chisel, seal kit, etc.) should be used during hammer operating and hammer must be installed as BTA breaker required such as 2nd relief valve setting pressure, oil flow, etc. All BTA dealers are requested to send the "warranty registration card" and the record sheet of the breaker (to check when parts are replaced or repaired) by fax or e-mail to BTA as soon as the breaker is delivered to customer.

3. BTA's obligation under this limited warranty is solely to replace or repair without charge, excluding freight, duty, and customs clearance charges, those component parts that BTA supplied, and only if such component parts were defective when the equipment was shipped from both BTA's warehouse and BTA's factory. Any component part installed to replace a defective component part is warranted solely for the duration of the unexpired warranty of the machine or equipment in which the component part was installed.
4. This limited warranty does not apply to regular replacement items. This limited warranty does not apply to regular maintenance service and adjustments.
5. BTA shall not be liable for any defects, damages, or failures caused by: overloading, foreign materials in the hydraulic system, contamination of hydraulic oil or fluids, use of non-factory-authorized parts, user alterations, use of non-factory-approved parts, unreasonable use, neglect, abuse, accident, or negligent repair, including but not limited to a failure to provide reasonable and necessary maintenance as outlined in BTA's available equipment manual(s), damage caused in transit, paint hue & finish with the passage of time, if serial number of product was damaged or altered.
6. BTA shall bear no liability for any circumstances resulting from the force majeure.
7. There are no warranties, expressed or implied, other than the BTA's limited warranty as set forth herein and this limited warranty supersedes any warranty, promises, or representations previously made or issued, including any offered by the Dealer.

8. BTA's liability for breach of this limited warranty, whether a claim or lawsuit is brought in contract, tort, or strict liability, shall be limited exclusively to repair or replacement of defective parts manufactured by BTA. BTA shall not be liable for any direct or indirect incidental or coincidental damages of any kind which may result from defects in its products or from breach of its limited warranty, nor shall BTA be liable for any damages resulting from a user's loss of use of their BTA machine or equipment.

### **PROCEDURE FOR CLAIMS AND REMEDIES**

1. The user or dealer must contact BTA within 15 days from the date of failure.
2. The user or dealer must provide a completed BTA service report and any appropriate supporting evidence and documentation.
3. BTA reserves the right to inspect all replaced parts. When requested, the user or dealer shall return the replaced parts to BTA freight prepaid.
4. Warranty repair work is limited to the replacement of defective parts supplied by BTA or otherwise as explicitly expressed in writing by BTA. No downtime expense, labor charges, transportation fees, or mileage charges shall be accepted.
5. Factory warranty service shall be executed by BTA's service engineer or a pre-authorized BTA service agent only.
6. General inland and sea transportation charge of product will be accepted but special transportation use such as air courier or express delivery must be pre-approved in writing by BTA prior to shipment.

### **WARRANTY SUCCESSION**

1. With the purchase or donation of a machine or equipment covered under warranty, the remainder of the limited warranty term may be transferred to the new ownership.



8111 Mills Rd, Houston, TX 77064

Tel: 855-235-5238

Email: [hammerwarranty@btahammers.com](mailto:hammerwarranty@btahammers.com)